

United Refund Policy : How to get a refund for a United Airlines flight?

If you booked a flight on United Airlines and want the cost of your ticket refunded, here's how to get the process started.

This blog covers essential topics such as eligibility criteria; **united airlines refund request** procedures, and tips for a smooth experience.

For more information, call **US Number: OTA: +1-800-860-5036 or +1-800-241-6522.**



United Airlines Refund Policy

Each airline has its own refund policy, however, they are all governed by the same rules that are mandated by the Department of Transportation (“DOT”).

The following are scenarios that require a full or partial refund, as mandated by the DOT, and enforced through the **United Airlines Refund policy**:

- **24-Hour Refund**—When you buy a ticket at least 7 days prior to departure, you have up to 24 hours from when you first buy your ticket to request a refund. The 24-hour refund policy applies to all ticket types, but you must cancel your trip to get a refund.
- **Canceled Flight**—You are entitled to a refund if United Airlines cancels a flight, regardless of the reason, and you choose not to travel.
- **Schedule Change/Significant Delay**—You are entitled to a refund if United Airlines makes a significant schedule change and/or significantly delays a flight and you choose not to travel.
- The DOT does not specify what is “significant” so this will vary from airline to airline. Check United’s refund policy page for the latest updates.
- **Class of Service Change**—You are entitled to a refund if you are involuntarily moved to a lower class of service. For example, if you purchased a first-class ticket and are downgraded to an economy-class seat due to an aircraft swap, you are then owed the difference in fares.
- **Fully refundable ticket**—If you purchase a fully refundable ticket are entitled to a refund when you don’t use the purchased ticket to complete your travel.
- **Baggage Fees**—You are entitled to a refund if you paid a baggage fee and your baggage has been declared lost.
- Airlines may have different policies to determine when a bag is officially lost. Most airlines will declare a bag lost between five and fourteen days after the flight, but this can vary from one airline to another. Check United’s refund policy page for the latest updates.

If your flight is canceled and you don’t want to be re-booked on another flight, you are entitled to a full refund of the ticket price.

Note: Airfare rules have changed since COVID, so check out the United Airlines’ travel updates page to make sure you are up to speed with the latest developments and policies.

Refundable vs. Non-Refundable Tickets

Getting a refund **United Airlines refund** on a fully refundable ticket is relatively easy, but it’s a lot tougher if you have a non-refundable ticket.

United Airlines won’t issue refunds on non-refundable tickets, except for the following situations that are considered “unplanned events”:

- Death of the traveler, traveling companion, or immediate family member.
- Immediate family members include: adopted ward, aunt, brother, brother-in-law, daughter, daughter-in-law, domestic partner, father, father-in-law, foster brother, foster daughter, foster father, foster mother, foster sister, foster son, granddaughter, grandfather, grandmother, grandson, half-brother, half-sister, husband, legal guardian, mother, mother-in-law, nephew, niece, sister, sister-in-law, son, son-in-law, step-brother, step-daughter, step-father, step-mother, step-sister, step-son, uncle, wife.
- Travelers in the reservation are actively on jury duty during the dates of planned travel

- Certain illness situations

United will refund tickets only when the unplanned event prevents the use of that ticket within one year of the ticket's date of issue.

Documentation Requirements for a United Refund Request

If you find yourself in an unplanned situation that requires you to cancel your trip, here's the documentation you will need to provide to get a **refund united airlines**:

- In case of death: Copy of the death certificate.
- Illness situations: Letter (on letterhead) from a licensed physician confirming that travel was not recommended due to the customer's illness. This is primarily for the refund of a change fee.
- Jury duty refund requests: Copy of the jury summons.

United Airlines Refund Request: How to Get a Refund?

United Airlines Refund Page

After reading the above information, if you believe you are eligible for a **refund united**, just go to the United Airlines refund page and follow these steps:

- Go to the United Airlines Refund Page
- Enter your name, contact information, and the ticket number.
- Provide the details of your refund request and why you are requesting it.
- Upload any supporting documentation required.
- Click submit and save your confirmation number for future reference.
- Wait 2–4 weeks to hear back from United regarding your refund status.

Phone:

Contact United Airlines' customer service by phone at **US Number: OTA: +1-800-860-5036 or +1-800-241-6522** and request assistance with your refund. Be prepared to provide your reservation information.

Mail:

You can also submit a written refund request by sending a letter to **United Airlines refund** department. Ensure you include all relevant details, such as your booking reference and contact information and the reason for your request.

United Airlines
United Refunds

P.O. Box 4607, Dept. NHCRF
Houston, TX 77210-4607

Where to find your United Airlines Ticket Number?

You can find your ticket number on either the printed boarding pass or your receipt.

How to check your United Airlines Refund Status?

- You can check the status of your refund on the United Airlines website [here](#).
- Just click on the “check status” tab and enter your ticket number and last name.

How long will it take to get a refund from United Airlines?

If you are owed a refund, United must process the refund and provide credit within 7 business days if you paid by credit card, and 20 business days if you paid by cash or check.

FAQS

1. How do I know if I'm eligible for a refund from United Airlines?

- Eligibility for a refund varies based on the circumstances of your flight. Common reasons include flight cancellations by United Airlines, significant schedule changes, medical emergencies, or overbooking situations. Review United Airlines' refund policies for specific criteria.

2. Can I request a refund for a non-refundable ticket?

- Non-refundable tickets typically do not qualify for refunds. However, if United Airlines cancels your flight or there's a significant schedule change, you may be eligible for a refund or travel credits.

3. What's the quickest way to initiate a refund request with United Airlines?

- The fastest way to request a refund is through United Airlines' official website. Navigate to the “Refunds” section, and follow the online prompts to submit your request. Alternatively, you can contact customer service by phone for assistance at **US Number: OTA: +1-800-860-5036 or +1-800-241-6522.**

4. How long does it take to process a refund from United Airlines?

- United Airlines generally processes refund requests within 7–20 business days. However, processing times may vary depending on several factors. You can check the

status of your refund on their website or contact customer service for updates at **US Number: OTA: +1-800-860-5036 or +1-800-241-6522.**

5. Can I choose how I receive my refund from United Airlines?

- Yes, United Airlines typically offers multiple refund options, including a refund to the original payment method, travel credits for future bookings, or a refund check sent by mail if the original payment method is unavailable.

Conclusion:

Getting a refund for a United Airlines flight is important when your travel plans change. Follow the steps mentioned in this blog, for a smoother **refund united** process. Stay informed and prepared to secure your refund efficiently.

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